REQUIREMENTS GATHERING

 Interview

This entail having planned discussions with a single person at a time during which you ask predetermined questions and take notes on their responses. Give a brief introduction of yourself and the purpose of the interview before you start. In order to establish a rapport with the person, you can also give them time to introduce themselves. This is crucial to establish a positive atmosphere and guarantee their cooperation throughout the procedure. For a meeting that is both fruitful and insightful, prepare your questions in advance.

 Questionnaire

A questionnaire or survey is a set of predetermined questions designed to elicit information about a particular topic. It’s a useful method for gaining insights quickly from a large group of people. Surveys enable you to collect data from people wherever they are and are also inexpensive. Because of this, it is a widely used technique for gathering requirements. However, surveys might not be the best tool for analysing complex issues.

1. Project Overview?

Online Car Rental System is a website for renting cars through online. It has a variety of cars to choose from and helps to ease up the renting process.

2. To what extend the system is proposed for?

 This system is proposed for providing cars for renting purpose. It has variety of cars to choose from. The site is open on 365 x 24 x 7. So, time does not act as a barrier, to the users.

3. Specify the Viewers/Public which is to be involved in the System?

 The Renter and Customer are the viewers/Public involved in the system.

4. List the Modules included in your System?

 Admin

o Admin is the main module. Admin is controlling all the system. Admin can manage both renter and customer.

 Renter

o They can add cars and view the booking details and manage the car details.

 Contractor

o They can book the cars from this website for their needs.

5. Identify the users in your project?

 The users are customers, renter and the admin.

6. Who owns the system?

 The owner of the system is Admin.

7. System is related to which firm/industry/organization?

 The system is related to rental system.

8. Details of person that you have contacted for data

collection?

 Jomon Philip, 8943661340

Interview Q&A through direct contact.

1. What type of car that you provide?

Only one alto 800.

2. How the customers contact you or how they know you are a renter?

Almost 5 years am renting my car. The customers know me through their friends or my friends. They contact me through WhatsApp or mobile phone.

3. How customers take car?

The customers take the car from my home and return it here too.

4. What are the data that you bring from customer?

Driving licence original and Aadhar copy.

5. How do you Assure quality?

My car always in a good condition. If anything happened to my car before rent I don’t rent it. I will rent it only after completion of all work.

6. How would you rate your car?

600 Rs for first 150 km and 10 Rs extra for each km after 150km.

7. Do you provide discount?

Yes, provide discount for only my friends.

8. Whats about fuel?

Fuel is the responsibility of customer.

9.If anything happened to your car when it is in the hand of customer. How do you respond?

It’s very simple I will take compensation. And I will not give my car to that customer if it was only his fault.

10. What methods you opt for payment?

We opt online payments more. We also have option for direct payments.